



CIVICA

Case Study



tranman

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*Graeme Hume, Systems Co-ordinator,
Edinburgh City Council*



Edinburgh Council looks to Tranman to reduce costs

Since 1999, Edinburgh City Council has relied on the Tranman fleet software for the management of its fleet operation. With a fleet size of 1000 items, ranging from 50cc scooters to refuse collection vehicles, Edinburgh implemented Tranman with the objective of controlling fleet costs and providing a better service to their customers.

Graeme Hume, Systems Co-ordinator, Edinburgh City Council explains, "We were looking for a system to give us greater control over our fleet costs, maintain vehicle records and to increase workshop productivity. Tranman was selected as the clear winner and has brought many business benefits to our fleet operation."

The Tranman software is widely used in the public sector and by large commercial fleet operators. Success in these markets is largely due to Tranman's flexibility and excellent reporting capabilities. Edinburgh City Council has continued to invest in the software over the years in line with business growth. One recent functional improvement has been the development of interface files linking the Hire and Stores modules with the corporate finance system to update both general ledger and accounts payable.

Edinburgh City Council currently has 25 users, across two departments accessing Tranman. City Fleet Maintenance use the software to control vehicle repairs and servicing carried out in the council's one main and three satellite workshops. The Corporate Transport Unit manages all other aspects of fleet management including hire, accidents, drivers and fleet administration.

Since installing Tranman, Edinburgh City Council has seen significant improvements in service and processes.

Graeme comments, "The main benefits we have achieved are more control over our costs, maintenance of fleet records and an increase in workshop productivity. We have also used Tranman to assist us in streamlining our processes by putting in more robust controls and eliminating a lot of the time consuming manual processes thus providing our customers with quicker and more accurate management information. In the future, further benefits will be achieved by extending access to our main customers through the use of web portals."

Edinburgh Council currently benefits from using the following Civica solutions



Process & Document Management



Contact Management



Revenues & Benefits



Housing



Environment



Traffic & Streets



Planning



Finance



Legal



Pensions



Health & Social Care



Education & Skills



Managed Services



Consulting



Software Licensing

Civica is one of the most experienced providers of consulting, software and managed services for the public sector. Supplying more than 1,200 organisations in the UK, Australia and the USA, including 89% of the UK's local authorities. Civica has a 20-year history of delivering software-based solutions that help customers in local government, criminal justice, housing, education and healthcare sectors to improve service delivery.

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