



Case Study

Wincanton improves efficiency of logistics operation

Wincanton Logistics has been working with the Woolworths retail group for around five years since they won the contract for distribution. The contract includes collecting and delivering goods from suppliers to stores all over the UK. To enable Wincanton to run this operation more efficiently they decided to invest in a number of centralised systems.

Civica was approached by Wincanton and consequently won the contract with the Tranman Series 9 system. The fleet consists of approximately 500 units with numbers increasing significantly over the Christmas period. The Tranman system has to integrate initially with 5 other systems increasing to 8 systems over the next phases in order to assist the smooth running of the expanding Woolworth's contract.

The software creates trip sheets based on information on the routed jobs for that day, received from a network planning system. The jobs are then allocated to a driver and the deliveries are recorded. The system receives information from radio sensors on depot gates and from in-cab systems to record actual collection and delivery times, these are then measured against scheduled times. It also produces an html Fleet Positions report, displayed on the company's intranet to periodically state where the vehicles are on their trip sheet.



On a daily basis, drivers report any vehicle defects, the maintenance work is scheduled and administered using Tranman, which interfaces with Wincanton's financial package.

Tranman can provide the management team with reports of driver performance and errors, fuel performance and period costs, enabling them to measure exactly how the contract is progressing. A large amount of bespoke development work was undertaken by the team at Civica's Birmingham office, due to the complex interfaces required for the many systems involved, and was delivered on time.

This extensive project will act as a blueprint to allow Wincanton to meet the growing demands of their customers and to win future contracts.